Name: **Register Number:** **Class:**

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NAN CHIAU HIGH SCHOOL
END-OF-YEAR EXAMINATIONS
SECONDARY THREE EXPRESS

COMBINED HUMANITIES (SOCIAL STUDIES) **2267/01**

4 October 2016
8.00 am – 9.30 pm
1 hr 30 min

READ THESE INSTRUCTIONS FIRST

Write your name, class and index number in the spaces provided on the question paper.
Write in dark blue or black pen.
Do not use staples, paper clips, highlighters, glue or correction fluid.

Answer **all** questions legibly on the writing paper provided.

The number of marks is given in brackets [ ] at the end of each question or part question.
The total marks for this paper is 40.

Setter: Mr. Dalvey Neo & Ms. Cheryl Siah
Vetter: Mr. Seah Kim Chye & Mr. Rahim

This paper consists of **6** printed pages including the coverpage.

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SECTION A (Source-Based Case Study)

Question 1 is **compulsory** for all candidates.

1 Is the Swedish healthcare system flawed?

Study the Background Information and the sources carefully, and then answer all the questions.

You may use any of the sources to help you answer the questions, in addition to those sources which you are told to use. In answering the questions you should use your knowledge of the issue to help you interpret and evaluate the sources.

(a) Study Source A.

What is the message of the source about the Swedish healthcare system? Explain your answer. [5]

(b) Study Sources B and C.

In what ways are the sources similar? Explain your answer. [6]

(c) Study Source D.

Why do you think the Swedish company made these comments? Explain your answer. [7]

(d) Study Source E.

How useful is the source in assessing the Swedish healthcare system? Explain your answer. [7]

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Is the Swedish healthcare system flawed?

BACKGROUND INFORMATION

Read this carefully. It may help you to answer some of the questions.

Sweden is generally regarded to have one of the most progressive healthcare systems by international comparison. Healthcare in Sweden is largely tax-funded, meaning the government collects income tax (almost 50%) from the employed and use the tax to fund healthcare. The Swedish system ensures that everyone has equal access to health care services, regardless of economic status and age. In recent years, however, challenges including funding, quality and efficiency of its health care services have begun to strain the Swedish healthcare system.

Source A: *A cartoon depicting the effects of free healthcare in Sweden.*



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Source B *Adapted from an article, 'Sweden's healthcare is an embarrassment' written by Johan Hjertqvist, President of Health Consumer Powerhouse, a leading European provider of consumer information on healthcare in 2015.*

As the negative trend continues in Sweden, so is the growing sense of dread that serious deterioration is on the way. The seemingly chronic inability to do anything about our long waiting times affects Swedish quality of care in many other respects. It may be a matter of time before unreasonable waiting time and chaotic organization start to affect actual medical treatments. That long waiting times take a serious toll on patients' quality of life … is well known.

Source C *Adapted from an article, The Truth about SwendenCare, by Klaus Bernpaintner, in response to a positive report on the Swedish healthcare system, published on Mises Institute in 2013.*

For non-emergency cases in Sweden, admission is by appointment only. Rarely will you get an appointment for the same day. If you have a serious condition, you will be started on a path of referrals to experts (and) this process can take months. It happens regularly that by the time a patient gets to see an expert, his condition has progressed beyond remedy. The emergency room is a different experience altogether. Unless you are suffocating or are haemorrhaging profusely, you should expect to wait 5-7 hours to see a doctor. It is important to plan any major health problems you intend to have outside June, July, and August because during the summer months, hospitals are virtually shut down for vacation.

Source D *Adapted from Sweden's Healthcare System, by a Swedish company that specializes providing healthcare information for international students and practitioners.*

The country of Sweden has a long tradition of delivering high quality, economically viable healthcare. For many years Sweden's health care system has regularly ranked at or near the top of most comparative analyses of various international health care systems. For instance, the Swedish health care system ranked #2 overall in a study published in 2004 by an independent Canadian research institute, the Conference Board of Canada.

Source E *An excerpt from, Vision for eHealth 2025, the Swedish government's latest healthcare initiative, published on the Government Offices of Sweden in March 2016.*

In 2025, Sweden will be best in the world at using the opportunities offered by digitisation and eHealth to make it easier for people to achieve good and equal health and welfare, and to develop and strengthen their own resources for increased independence and participation in the life of society. Many activities are under way at various levels related to digitisation and eHealth, and it is very important that various actors work together to make better use of the potential available in the area of eHealth in the long and short term. An integrated vision for eHealth can contribute to equitable, gender-equal and efficient health care and social services that are also user-friendly, accessible and safe for individuals.

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SECTION B (Structured-Response Question)

Question 2 is **compulsory** for all candidates.

2 Managing Diversity

Read the extracts carefully and use them to answer the questions.

Extract 1

In diverse societies like Singapore, there are many opportunities for people from different backgrounds to interact. However, these opportunities to interact also bring possibilities for misunderstanding. Negative sentiments can arise when people jump to conclusions about others and make incorrect judgments due to insufficient understanding and erroneous assumptions. Threats to diversity may occur as prejudices, leading to discrimination against victims.

In 2012, Miss Amy Cheong posted an online rant, complaining about a Malay wedding held at a void deck near her home. As a result of her racist and stereotypical remarks against Malays, she lost her job and faced heavy criticism from other Singaporeans.

Extract 2

Economic opportunities often attract migrants and immigrants looking for employment that may not exist in their home countries. As Singapore's economy continue to grow and perform, we will continue to need both lower and higher-skilled manpower to remain attractive to foreign companies and sustain economic growth. Singapore's stability and economic opportunities thus continue to attract many foreigners to seek employment and take up residency here.

Extract 3

Singapore's socio-cultural environment is a key reason why migrants have chosen to eventually settle in Singapore. Features which appeal to these potential immigrants include strong community support, a safe environment and a quality education system.

a. Extract 1 shows how diversity may result in conflict within society.

In your opinion, what feasible strategies can be carried out in Singapore to effectively manage a diverse society? Explain your answer using **two** strategies. [7]

b. Extracts 2 and 3 reflect the reasons why immigrants move to Singapore.

Is the socio-cultural environment of Singapore a more important factor in attracting immigrants than the economic opportunities? Explain your answer. [8]

Acknowledgements
Source A: https://www.pinterest.com/cencanada/ethics-humour/
Source B: http://www.thelocal.se/20150127/swedens-health-care-is-a-shame-to-the-country
Source C: https://mises.org/library/truth-about-swedencare
Source D: http://www.swedishhealthcare.com/about-sweden-and-swedish-healthcare/healthcare-system-in-sweden/
Source E: http://www.government.se/information-material/2016/08/vision-for-ehealth-2025/

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Suggested LORMS

Question 1

a. Study Source A.

What is the message of the source about the Swedish healthcare system? EYA. [5]

L1/1	Describes the source • Shows a lady asking for medicine
L2/2-3	Identifies sub-message • Shows that healthcare in Sweden is free • An old lady asking for free medicine
L3/4-5	Identifies main message • Shows that the free healthcare in Sweden is being abused • Shows that the Swedish healthcare system is ineffective / inefficient

b. Study Sources B and C.

In what ways are the sources similar? EYA. [6]

L1/1	Similar without specific matching with source content • Both are talking about Swedish healthcare system
L2/2	Similar with valid matching but without common criteria • B: "serious deterioration" / "chronic inability to do anything about long waiting times" / "serious toll on patients' quality of life" • C: "rarely will you get an appointment for the same day" / "by the time a patient gets to see an expert, his condition has progressed beyond remedy" / "expect to wait 5-7 hours to see a doctor"

L3/3-4	Similar with matching and with common criteria
	• Both sources highlight the limitations / problems of the Swedish healthcare system
	  ○ B: "serious deterioration" / "chronic inability to do anything about long waiting times" / "serious toll on patients' quality of life"
	  ○ C: "rarely will you get an appointment for the same day" / "by the time a patient gets to see an expert, his condition has progressed beyond remedy" / "expect to wait 5-7 hours to see a doctor"

L4/5-6	L3 + Explain tone
	• Both are highly critical in 2 ways
	  ○ Of the limitations of the system: **B**: 'long waiting time' / 'unreasonable waiting time' / 'chaotic organization'; **C**: 'a path to experts and this process can take months' / 'expect to wait 5-7 hours' / 'June, July and August … hospitals are virtually shut down for vacation' (4)
	  ○ And of the dire consequences these limitations have on patients: **B**: 'affect actual medical treatments' / 'take a serious toll on patients' quality of life'; **C**: 'condition progressed beyond remedy'

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c. Study Source D.
Why do you think the Swedish company made these comments? EYA. [7]

L1/1-2	Describes the source without answering the question • "long tradition of delivering high quality, economically healthcare" / "regularly ranked at or near the top" / "ranked #2 overall in a study" etc.

L2/3-5	Infer message with source evidence
	• Highlights the positive features of the Swedish healthcare system
	  ○ "long tradition of delivering high quality, economically healthcare"
	• Highlight that Swedish healthcare system is internationally acknowledged to be one of the best
	  ○ "regularly ranked at or near the top" / "ranked #2 overall in a study"

L3/6-7	L2 + Explains purpose • To convince international students and practitioners that the healthcare system in Sweden is one that is internationally-acknowledged to be one of the best • To encourage international students and practitioners to choose Sweden as their destination for study and practice

d. Study Source E.
How useful is the source in assessing the Swedish healthcare system? EYA. [7]

L1/1	Describes the source without answering the question • "best in the world" / "easier for people to achieve good and equal healthcare and welfare" / "strengthen … life of society" / "contribute to efficient healthcare"

L2/2-3	Explain useful OR not useful with cross-reference
	Useful
	• CR to D
	  ○ "long tradition of delivering high quality, economically healthcare" / "regularly ranked at or near the top" / "ranked #2 overall in a study"
	OR
	Not useful
	• CR to B / C
	  ○ B: "growing sense of dread that serious deterioration is on the way" / "chronic inability to do anything about our long waiting times" / "long waiting times affect Swedish quality of care" / "taking a serious toll on patients' quality of life"
	  ○ C: "rarely will you get an appointment for the same day" / "if you have a serious condition, you will be started on a path of referrals to experts and this process can take months" / "condition has progressed beyond remedy" / "expect to wait 5-7 hours to see a doctor" / "June, July and August … hospitals are virtually shut down for vacation"

L3/4-5	Explains Useful AND Not Useful
L4/6-7	L3 + Not useful due to Limitation and Context • Limitation: Only highlights one specific area of health care, providing information through digitization and eHealth; does not elaborate how the current problems can be lessen or overcome • Context: Digitization and eHealth will only be completed in 2025; the actual effect of it can only be assessed then • One-sided, hence biased as the source is not useful in assessing the Swedish healthcare system as it does not show how it can rectify the current problems

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Question 2

Extract 1 shows how diversity may result in conflict within society.
In your opinion, what feasible strategies can be carried out in Singapore to effectively manage a diverse society? Explain your answer using **two** strategies. [7]

L1/1	Describes the topic without addressing the question
L2/2-4	**Identifies/Describes Suggestions** Award 2 marks for identifying 1 suggestion Award 3 marks for identifying 2 suggestions/describing 1 suggestion Award 4 marks for describing 2 suggestions Possible feasible suggestions could include: Through education – integrating values and importance of appreciating diversity into the curriculum (strengthening what SG has already been doing, e.g. revised SS syllabus) Through education at home – parents set a good example Through public education – carnivals, support groups, social interactions Exchange Programmes Through media – social media campaigns, documentaries, collaboration with local celebrities to reach out and appeal to Singaporeans
L3/5-7	**L2 + Explains the reasons** Award 5-6 marks for explaining one suggestion in detail Award 6-7 marks for explaining two suggestions in detail Note: An explanation is to concretely show what these suggestions can achieve e.g. Through education over time, builds up a generation that has good values and appreciation for diversity, hence minimizing chances of conflict due to prejudice/misconceptions/stereotypes etc. Links MUST be clear.

Extracts 2 and 3 reflect the reasons why immigrants move to Singapore.
Is the socio-cultural environment of Singapore a more important factor in attracting immigrants than the economic opportunities? Explain your answer. [8]

L1/1	Writes about the topic without addressing the question
L2/2-4	**Describes** Award 2 marks for identifying 1 reason Award 3 marks for identifying 2 reasons/describing 1 reason Award 4 marks for describing 2 reasons Other possible reasons could include:
L3/5-7	**L2 + Explains the reasons** Award 5-6 marks for explaining one reason Award 6-7 marks for explaining two reasons Note: An explanation is to show how reasons
L4/8	L3 + demonstrate that immigrants have various Reasons to move to a country/often a combination of push-pull factors

Reserve 1 mark: if students lift heavily from the extract

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